| Sr. <br> No. | Feedback Category |  | Total Number <br> of Stakeholder | Average opinion of answer in percentage |  |  |  |
| :---: | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Option 1 | Option 2 |  | Option 4 |  |  |  |
| 1 | Students' Feedback <br> about the College | 241 | 61.47 | 33.00 | 4.73 | 0.80 |  |
| 2 | Students' Feedback <br> about the Teacher | 893 | 60 | 34 | 5 | 1 |  |
| 3 | Employers' feedback <br> about the Employee | 34 | 9.03 | 47.27 | 40.13 | 3.57 |  |
| 4 | Parents' feedback <br> about the College | 86 | 33.53 | 48.64 | 17.44 | 0.39 |  |
| 5 | Alumni feedback <br> about the College | 23 | 33.53 | 48.64 | 17.44 | 0.39 |  |

Analysis of Students' Feedback about the college :
We have taken the feedback of 241 students from various faculties. The questionnaire of students' feedback has been designed to make a survey of the institutional feedback. The questionnaire of feedback consists of five sections comprising 15 questions. The major sections are: 1 . Course Content 2. Teaching Learning Process 3. Curriculum/Syllabus/Evaluation process 4. Library/Sports/others 5. Administration.

| Que. <br> No. | Evaluation Points | Response in percentage |  |  |  |
| :---: | :--- | :---: | :---: | :---: | :---: |
|  |  | STRONGLY <br> AGREE | AGREE | NOT SURE | DISAGREE |
| 1 | The office staff in the college <br> is cooperative and helpful. | 81.74 | 16.60 | 1.66 | 0.00 |
| 2 | The library staff is <br> cooperative and helpful. | 73.86 | 24.90 | 1.24 | 0.00 |
| 3 | Online educational resources <br> are available and accessible <br> in the library. | 51.04 | 41.91 | 4.56 | 2.49 |
| 4 | A separate reading rooms for <br> boys and girls are available in <br> the library | 66.80 | 29.88 | 2.07 | 1.24 |
| 5 | The prescribed books / <br> reading materials are <br> available in the library. | 61.00 | 34.02 | 4.15 | 0.83 |
| 6 | Laboratories are well | 57.26 | 32.37 | 9.54 | 0.83 |
| 7 | equipped. |  |  |  |  |


| 8 | Toilets / washrooms are clean <br> and properly maintained. | 56.02 | 31.54 | 10.79 | 1.66 |
| :---: | :--- | :---: | :---: | :---: | :---: |
| 9 | The classrooms are clean and <br> well maintained. | 57.68 | 35.27 | 6.64 | 0.41 |
| 10 | Ambiance of the campus is <br> clean. | 59.75 | 34.44 | 4.98 | 0.83 |
| 11 | Clean drinking water is <br> available in the college <br> campus. | 58.51 | 28.63 | 10.37 | 2.49 |
| 12 | Our grievances are redressed <br> /problems are solved well in <br> time. | 60.17 | 34.85 | 4.15 | 0.83 |
| 13 | Continuous efforts are taken <br> by the college to improve the <br> quality of teaching and <br> learning. | 53.53 | 42.74 | 3.73 | 0.00 |
| 14 | The mentoring process of the <br> college helped me to identify <br> my strengths and face <br> challenges. | 53.11 | 43.15 | 3.73 | 0.00 |
| 15 | The overall teaching and <br> mentoring process of the <br> college is excellent. | 66.39 | 31.95 | 1.66 | 0.00 |

Student Feedback Analysis 2019-2020


The average response of the Student to the questions about the College is as follows :

1. Strongly agree : $61.47 \%$
2. Agree : 33.00\%
3. Not sure : $4.73 \%$
4. Disagree : 0.80 \%

Overall response of the Students Feedback about the College is very good.

## Analysis of Students' Feedback about the Teacher :

We have taken the feedback of 893 students about the teachers` overall performance. The questionnaire of Teachers' Feedback consists of 23 questions.

| Que. <br> No. | Evaluation Points | Response in percentage |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | EXCELLENT | GOOD | SATISFACTORY | POOR |
| 1 | The teacher has an excellent approach towards teaching. | 82.42 | 16.57 | 1.01 | 0.00 |
| 2 | Teacher's communication skills. | 71.44 | 26.99 | 1.57 | 0.00 |
| 3 | Punctuality in taking class. | 68.09 | 29.56 | 2.13 | 0.22 |
| 4 | Regularity in works. | 66.29 | 31.02 | 2.24 | 0.45 |
| 5 | Extent of coverage of syllabus. | 59.46 | 37.29 | 2.91 | 0.34 |
| 6 | Ability to include latest developments in the subject taught. | 50.73 | 43.00 | 5.94 | 0.34 |
| 7 | Ability to teach beyond the syllabus. | 51.62 | 42.11 | 5.82 | 0.45 |
| 8 | Self Confidence. | 64.61 | 32.03 | 3.14 | 0.22 |
| 9 | Class Control and eye contact with the students. | 61.14 | 30.57 | 7.17 | 1.12 |
| 10 | Use of innovative methods of teaching. | 54.20 | 35.72 | 8.40 | 1.68 |
| 11 | Ability to clarify doubts. | 57.45 | 36.84 | 4.26 | 1.46 |
| 12 | The teacher comes well prepared for the class. | 63.27 | 30.91 | 4.59 | 1.23 |
| 13 | Attendance record of the students is maintained by the teacher. | 57.78 | 35.50 | 5.60 | 1.12 |
| 14 | The teacher informs the students about the learning objectives and course outcomes. | 54.31 | 37.85 | 6.94 | 0.90 |
| 15 | The teacher conducts classroom discussion in the class. | 50.73 | 42.11 | 6.72 | 0.45 |
| 16 | The teacher gives regular and timely feedback on the performance of the students. | 58.12 | 33.93 | 7.05 | 0.90 |
| 17 | The teacher's attitude towards the students is friendly \& helpful and | 56.55 | 37.07 | 5.38 | 1.01 |


|  | facilitates the students to overcome <br> their weakness. |  |  |  |  |
| :---: | :--- | :--- | :--- | :--- | :--- |
| 18 | The teacher encourages the students to <br> participate in extra-curricular, co- <br> curricular activities and research <br> projects. | 70.44 | 26.20 | 3.14 | 0.22 |
| 19 | Make alternate arrangement of class in <br> his/her absence. | 54.42 | 40.54 | 4.37 | 0.67 |
| 20 | The teacher guides the students for their <br> overall personality development and <br> ease in use of ICT based methods of <br> teaching. | 39.42 | 44.68 | 12.43 | 3.47 |
| 21 | The internal evaluation process adopted <br> by the teacher is fair and unbiased. | 53.86 | 37.07 | 7.73 | 1.34 |
| 22 | The teacher uses student-centric <br> method of teaching. | 62.82 | 32.47 | 4.48 | 0.22 |
| 23 | Overall Rating of the teacher. | 68.98 | 25.87 | 4.93 | 0.22 |



Average percentage of responses to the questions asked to the students about the teacher's overall performance.

1. Excellent : $60.00 \%$
2. Good: $34.00 \%$
3. Satisfactory : $5.00 \%$
4. Poor : $1.00 \%$

Overall response of the Feedback of Students about Teacher is excellent.

## Analysis of Employers' Feedback about the Employee :

We have taken the feedback of Employers' about 34 employees. The questionnaire of Employers' feedback consists of 14 questions.

| Que. <br> No. | Evaluation Points | Response in percentage |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | EXCELLENT | GOOD | SATISFACTORY | POOR |
| 1 | Ability to contribute to the goal of the organization | 5.88 | 76.47 | 14.71 | 2.94 |
| 2 | Planning and organization skills | 8.82 | 44.12 | 41.18 | 5.88 |
| 3 | Communication skills and Soft Skills | 11.76 | 38.24 | 44.12 | 5.88 |
| 4 | Obedience and relationship with Seniors | 8.82 | 67.65 | 23.53 | 0 |
| 5 | Leadership, Team spirit and Initiative | 8.82 | 50 | 35.29 | 5.88 |
| 6 | Relationship with peers / subordinates | 2.94 | 58.82 | 35.29 | 2.94 |
| 7 | Willingness to learn new techniques, adopt new ideas etc. | 14.71 | 32.35 | 50 | 2.94 |
| 8 | Ability to use workplace equipment | 11.76 | 44.12 | 44.12 | 0 |
| 9 | Ability to solve workplace problems | 2.94 | 41.18 | 52.94 | 2.94 |
| 10 | Innovativeness, creativity | 5.88 | 20.59 | 67.65 | 5.88 |
| 11 | Involvement in social activities | 14.71 | 20.59 | 55.88 | 8.82 |
| 12 | Simplicity and sense of belonging | 8.82 | 76.47 | 14.71 | 0 |
| 13 | Technical knowledge/skill | 8.82 | 41.18 | 50 | 0 |
| 14 | Ability to take up extra responsibility | 11.76 | 50 | 32.35 | 5.88 |



The average percentage of response of the Employer to the questions about Employee is as follows :

1. Excellent : 9.03 \%
2. Good: 47.27 \%
3. Satisfactory : $40.13 \%$
4. Poor : $3.57 \%$

Overall response of the Employers feedback about Employee is good.

## Analysis of Parents' feedback about the college :

We have taken the feedback of 86 parents about the college. The questionnaire of Parents' Feedback about the College consists of 12 questions.

| Que. No. | Evaluation Points | Response in percentage |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | EXCELLENT | GOOD | SATISFACTORY | POOR |
| 1 | Admission Procedure in the college | 47.67 | 41.86 | 10.47 | 0 |
| 2 | Infrastructure and Laboratory Facility | 67.44 | 19.77 | 12.79 | 0 |
| 3 | Work Culture Observed by You and Your Son/Daughter | 58.14 | 34.88 | 6.98 | 0 |
| 4 | Library Facility | 79.07 | 18.60 | 2.33 | 0 |
| 5 | Sports and Cultural Activities | 58.14 | 38.37 | 3.49 | 0 |
| 6 | Student's Counseling and Guidance Activities | 31.40 | 60.47 | 6.98 | 1.16 |
| 7 | ICT based tools in the College | 6.98 | 61.63 | 30.23 | 1.16 |
| 8 | Academic Discipline (i.e. Timely Conduct of Lectures, Practical's and Related Activities) Observed by the College | 18.60 | 65.12 | 15.12 | 1.16 |
| 9 | Improvement in Soft Skills, Knowledge, Ethics, Morality Observed by you in your Son/Daughter while studying in College | 9.30 | 72.09 | 18.60 | 0 |
| 10 | Examination System Adopted by the College | 10.47 | 75.58 | 13.95 | 0 |
| 11 | Evaluation and Feedback Mechanism | 11.63 | 54.65 | 33.72 | 0 |
| 12 | Internet Facilities, Wi-Fi etc. | 3.49 | 40.70 | 54.65 | 1.16 |



The average percentage of response of the parent to the questions about the College is as follows :

1. Excellent : $33.53 \%$
2. Good: $48.64 \%$
3. Satisfactory : $17.44 \%$
4. Poor: 0.39 \%

Overall response of the Parents Feedback about the College is good.

## Analysis of Alumni Feedback about the College :

We have taken the feedback of 23 Alumni about the college. The questionnaire of Alumni Feedback consists of 08 questions.

| Que. <br> No. | Evaluation Points | Response in percentage |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | EXCELLENT | GOOD | SATISFACTORY | AVERAGE |
| 1 | Library | 91.54 | 8.45 | 0 | 0 |
| 2 | Computer Labs/ Internet/Wi-Fi | 54.93 | 29.57 | 15.49 | 0 |
| 3 | Audio-visual aids (DLP's, E-Board, PPT presentations, videos, films etc.) | 35.22 | 26.76 | 30.98 | 7.04 |
| 4 | Equipments (Photocopiers, Watercoolers, Generator, fans, furniture etc.) | 69.01 | 28.26 | 2.81 | 0 |
| 5 | Office/ student counters | 71.96 | 25.23 | 2.81 | 0 |
| 6 | Sports / Gymnasium/ Recreation | 91.5 | 8.54 | 0 | 0 |
| 7 | NSS/NCC/Extra-curricular Activity | 94.36 | 5.63 | 0 | 0 |
| 8 | Parking, Security, Housekeeping etc. | 73.23 | 26.76 | 0 | 0 |



The average percentage of response of the Alumni to the questions about College is as follows :

1. Excellent : $33.53 \%$
2. Good : 48.64 \%
3. Satisfactory : 17.44 \%
4. Poor : 0.39 \%

Overall response of the Alumni Feedback about the College is good.

