

DR. BABASHEB AMBEDKAR MEMORIAL SOCIETY, CHANDRAPUR (M.S)

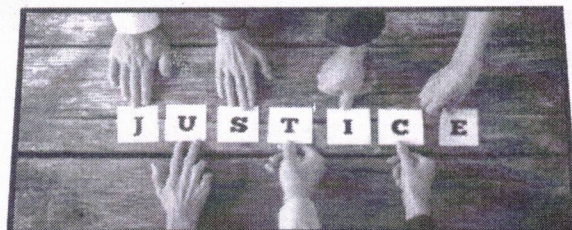
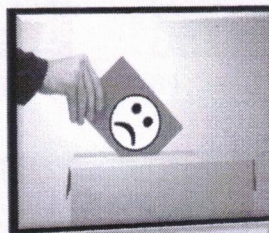


**DR. AMBEDKAR COLLEGE OF
ARTS, COMMERCE & SCIENCE, CHANDRAPUR**

**A Report on
Students' Grievance Redressal Cell
Year 2017-18**

PRESENTED BY

**STUDENTS' GRIEVANCE
REDRESSAL CELL**



Students' Grievance Redressal Cell A Report – 2017-18

About the Cell:

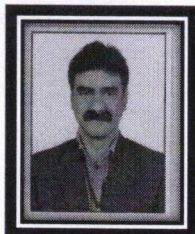
The College has a Students' Grievance Redressal Committee. The function of the cell is to look into the complaints lodged by any student, and judge its merit. The Grievance cell is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the department members in person, or in consultation with the officer in-charge Students' Grievance Cell. In case the person is unwilling to appear in self, grievances may be dropped in writing at the letterbox/ suggestion box of the Grievance Cell at Administrative Block. Grievances may also be sent through e-mail to the officer in-charge of Students' Grievance Cell.

Chairman



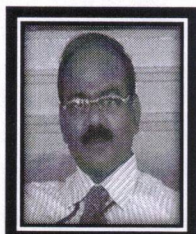
Principal, Dr. Rajesh Dahegaonkar

Coordinator



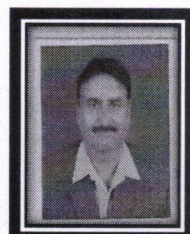
Prof. M.T. Sontakke

Member



Dr. D.M. Pimpalshende

Member



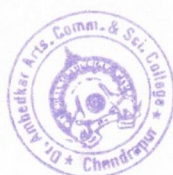
Prof. Sunil Dakhore

Member



Prof. V. M. Dhadade

S. No	Name of the Faculty	Designation	Position	Email & Mobile no
1	Dr. Rajesh Dahegaonkar	Principal	Chairman	rajesh_dahegaonkar@yahoo.co.in 9423691422
2	Mr. M. T. Sontakke	Associate Professor	Coordinator	manojson74@gmail.com 9763796686
3	Dr. D.M. Pimpalshende	Assistant Professor	Member	dewrao.pimpalshende@gmail.com 9423691486
4	Mrs. Vishranti Dhadade	Associate Professor	Member	vmdhadade@gmail.com 8483892711
5	Dr. Sunil Dakhore	Phy. Ed. & Sports	Member	sunildakhore@gmail.com 9975292364



D. Dahegaonkar
PRINCIPAL
Dr. Ambedkar College of Arts,
Comm. & Science, Chandrapur

Objective of the cell

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute. A Grievance Cell should be constituted for the redressed of the problems reported by the Students of the College with the following objectives:

- Upholding the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial Student-Student relationship and Student-teacher relationship etc.
- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Suggestion / complaint Box is installed in front of the Administrative Block in which the Students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the College.
- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising all the Students to refrain from inciting Students against other Students, teachers and College administration
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.
- To maintain amicable relations among students and faculty

Cell Activities:

- The cases will be attended promptly on receipt of written grievances from the students.
- The cell formally will review all cases and will act accordingly as per the Management policy.
- The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities. The cell will deal with Grievances received in writing from the students about any

The following matters are looked into:

- **Academic Matters:** Related to timely issue of duplicate Mark-sheets, Transfer Certificates, Conduct Certificates or other examination related matters.
- **Financial Matters:** Related to dues and payments for various items from library, hostels etc.
- **Other Matters:** Related to certain misgivings about conditions of sanitation, preparation of food, availability of transport, victimization by teachers etc.
- The Grievance Cell assures that the grievance has been properly solved in a stipulated time limit provided by the cell.
- The Grievance Cell assures that the grievance has been properly solved in a stipulated time







Balraj
PRINCIPAL
Dr. Ambedkar College of Arts,
Comm. & Science, Chandrapur


Procedure for lodging complaint:

- The students may feel free to put up a grievance in writing/or in the format available in the admin dept. and drop it in boxes
- The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.
- The Grievance Cell assures that the grievance has been properly solved in a stipulated time Limits provided by the cell

Grievance Redressed: No grievance registered in this session to the Cell till Date

1. Prof. Manoj Sontakke (Coordinator) : 
2. Dr. D.M. Pimpalshende (Member): 
3. Prof. Vishranti Dadade (Member): 
4. Prof. Sunil Dakhore (Member) : 




PRINCIPAL
Dr. Ambedkar College of Arts,
Comm. & Science Chandrapur
Principal and Chairman
Dr. Rajesh Dahegaonkar